Network requirements for ScaleWatcher

What the ScaleWatcher device at your site (a Dividia NVR or Cloud NVR) may connect to, and the ports to allow. **Your site needs only the parts that match its setup and devices.** Dividia goes through them with you.

Outbound only
The device opens every connection. Nothing connects in to it for ScaleWatcher.

Light traffic
One record per truck, sent when its visit is complete. Not a constant stream.

Encrypted
Transactions, images and video go over HTTPS, authenticated per device.

Your people
A web browser on any phone, tablet or desktop. Nothing to install.

1. SCALEWATCHER CLOUD every ScaleWatcher site

HOSTNAME	PURPOSE	PORTS
api.cloud.dividia.net	Each truck's transaction, its images and video	443

2. UPDATES AND REMOTE SUPPORT so Dividia can update and support the device

HOSTNAME	PORTS
redhat.dividia.net	80, 443
monarch-backend.dividia.net	80, 443
support.dividia.net	80, 443
hub.docker.com	80, 443

3. ONLINE AND OFFLINE STATUS so Dividia can see the device is online

HOSTNAME	PORTS
relay.cloud.dividia.net	995, 443

4. PLATE-READING DEVICE only where the site has one

Its needs depend on the device: Dividia confirms them for your site.

Live Video: a Cloud NVR needs no inbound ports. Viewing an older on-site NVR from outside the site needs the NVR's web and video ports forwarded to it, or a VPN; customers on a VPN do not need to open any inbound ports.

Questions? Dividia's engineers can go through your network with you, and supply IP addresses if needed.

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